

CONSULTATION FEEDBACK

The only concern is with the 'fit' of the asset management element with the customer facing leadership role of Head of Customer Access and Financial Support . This is because I see the property element to be more of an enabling one which would fit better with other internal support or enabling functions. I understand that the restructure is at HOS level only but I believe that there is a gap in the overall structure as there is no 4th tier operational manager to support asset management. My concern is that this could undermine the ability of the new role to focus on meeting the key strategic purpose.

In addition as the facilities manager is responsible for the caretakers, and the cleaners and caretakers work is closely aligned, would it not make sense to shift responsible for the basic facility management of the Town Hall to this post as part of this review whilst leaving the bigger asset management with the HOCA&FS role in the short term.

Response:

In developing the current proposed structure a review has been undertaken to assess the capacity in relation to the property services functions. Following detailed discussions with County Council it is recognised that their support to the asset management service, as included in the current Service agreement they have with both Councils, will address the asset management requirements across both Councils. As regards the Town Hall facilities management it is currently assessed that this fits at the current time with the customer access post as this provides front line access to our community at Redditch